

HMT Trail Talk- April 2021

Frequently Asked Questions (FAQ)

What is the Hatfield-McCoy Trails?

The Hatfield-McCoy Trails is made up of 1,000 miles of off-road trails located in the rich mountains of southern West Virginia.

How many trail systems do you have?

We currently offer 10 different trail systems, totaling to 1,000 miles of trails. The trail systems include: Bearwallow, Buffalo Mountain, Cabwaylingo, Devil Anse, Indian Ridge, Ivy Branch, Pinnacle Creek, Pocahontas, Rockhouse and Warrior.

Do any of your trail systems connect?

The Rockhouse, Devil Anse and Buffalo Mountain trail systems connect.

The Pinnacle Creek, Warrior, Indian Ridge and Pocahontas trail systems connect.

The Bearwallow, Ivy Branch and Cabwaylingo trails DO NOT connect with any other trail system. These three systems are standalone.

Where are your trails located?

All our trail systems are located in southern West Virginia. We currently have 10 different trails systems that are in 7 different counties. To find the addresses to each trail and Trailhead facility, please visit our website: <https://trailsheaven.com/plan-your-trip/choose-a-trail/>.

Do I need a permit to be on the trails?

Each person, drivers **AND** passengers, must have their own valid Hatfield-McCoy Trails permit to access the property. The trail permits are valid from the time of purchase until December 31st of that year. Trail permits are to be placed directly to the individual's helmet, on the left-hand side below the goggle line.

How can I get a permit?

Permits can be purchased on our website, www.trailsheaven.com, at one of our Trailhead facilities, Hatfield-McCoy Trails Welcome Center, Country Roads Visitors Center or at one of our approved permit vendors.

Do you offer day permits?

We only offer annual permits that are valid from the time of purchase until December 31st of that year.

How much are your trail permits?

Our WV Resident permits are \$26.50/person and the Non-Resident permits are \$50.00/person.

What are your rules and regulations?

A full list of our rules and regulations can be found on our website:

<https://trailsheaven.com/about-the-trails/trail-rules-regulations/>

Are helmets required while riding the trails?

Yes. Helmets are mandatory, regardless of the machine that you are in. Helmets must be DOT or Snell approved.

Are children allowed to be on the trails?

No child under the age of 6 is allowed on the trails. Children 6 years of age or older must meet the manufacturer's minimum age and/or size requirements for the machine that they will be on. This applies to drivers and passengers. This information can typically be found in the owner's manual of the machine. Car seats and booster seats are not permitted.

Are the trails always open?

Our trails are open 365 days a year, from sunrise to sunset. We do not allow night riding.

When are your Trailhead facilities open?

Our Trailhead facilities are open 360 days a year, closed on: New Year's Day, Easter, Thanksgiving, Christmas Eve and Christmas Day. Below are the hours of operation:

Bearwallow Trailhead – Open 9:00am to 2:00pm

Buffalo Mountain Trailhead – Open 9:00am to 2:00pm

Cabwaylingo Trailhead – Open 9:00am to 5:00pm (*this facility is open 365 days a year*)

Country Roads Visitors Center – Open 9:00am to 5:00pm

Devil Anse Trailhead – Open 9:00am to 2:00pm

Hatfield McCoy Welcome Center – Open 9:00am to 5:00pm

Ivy Branch Trailhead – Open 9:00am to 5:00pm

Pinnacle Creek Trailhead – Open 9:00am to 2:00pm

Pocahontas Trailhead – Open 9:00am to 5:00pm

Rockhouse Trailhead – Open 9:00am to 2:00pm

Warrior Trailhead – Open 9:00am to 2:00pm

Are passengers allowed on ATVs?

We follow all manufacturer guidelines. If the machine is manufactured for only one person, passengers are not allowed on the machine. Also, we do not allow any add-on features such as passenger seats.

Where can I park my vehicle and trailer while riding the trails?

We offer ample parking at each of our Trailhead locations, with direct trail access. We do not allow any overnight parking.

Where can I find a trail map?

The most current trail maps can be found on our website, <https://trailsheaven.com/trail-maps/>, and at our Trailhead facilities near the kiosks or front door area of the buildings.

Where can I get fuel and food near the trails?

Visit one of our many ATV-friendly communities. You can ride directly from our trails into one of our approved ATV-friendly towns for fuel, food, lodging and more! You can find a list of the ATV-friendly towns on the coversheet of each trail map!

How can I make a lodging reservation?

To make a lodging reservation, please visit our website at: <https://trailsheaven.com/plan-your-trip/choose-your-lodging/>. All lodging facilities that advertise on our website are privately owned and you must contact them directly for all reservations and concerns.

How can I rent a machine to ride on the trails?

To rent a machine, please visit our website at: <https://trailsheaven.com/business/machine-rentals/>. All machine rental companies that advertise on our website are privately owned and you must contact them directly for all machine reservations and concerns.

Who patrols the trail system?

The West Virginia Department of Natural Resources (DNR) patrols all the Hatfield-McCoy Trail systems.

How can I stay informed of important information?

Visit the "Trail Talk" section and "News" section of our website to stay informed of important announcements and information concerning the trails, Trailhead facilities and more.

Trail Talk: <https://trailsheaven.com/trail-talk/>

News: <https://trailsheaven.com/category/news/>

How can I get in touch with a member of the Hatfield-McCoy Trails staff?

You can submit an inquiry to: <https://trailsheaven.com/contact-us/> or call our Administrative Office at 800-592-2217, Monday-Friday between 8:00am to 4:00pm.

Do you have a Hatfield-McCoy Trails Facebook page?

Yes. Please “Like” our Facebook page for fun and informative updates!

<https://www.facebook.com/trailsheaven>.

What are “Outlaw Trails?”

“Outlaw Trails” is a general reference for undeveloped trails that are often located on private property. We do not recommend venturing into these potentially unsafe areas. In case of an emergency, rescue crews may not be able to identify your location if you are in an unknown area. We encourage everyone to stay on our marked trails when visiting Hatfield-McCoy Country!

What can I do if I lose my permit?

Unfortunately, we do not replace lost, stolen, misplaced permits. You will have to purchase another permit.

Do you offer any discounts on your trail permits?

Individuals that are residents of West Virginia, with proof of a WV driver’s license or WV state issued ID, may purchase a WV Resident permit.

Military Option- Individuals that are currently serving or have previously served in the United States Military are eligible to purchase a WV Resident Permit, regardless of their residency. This Military option is for the cardholder only.